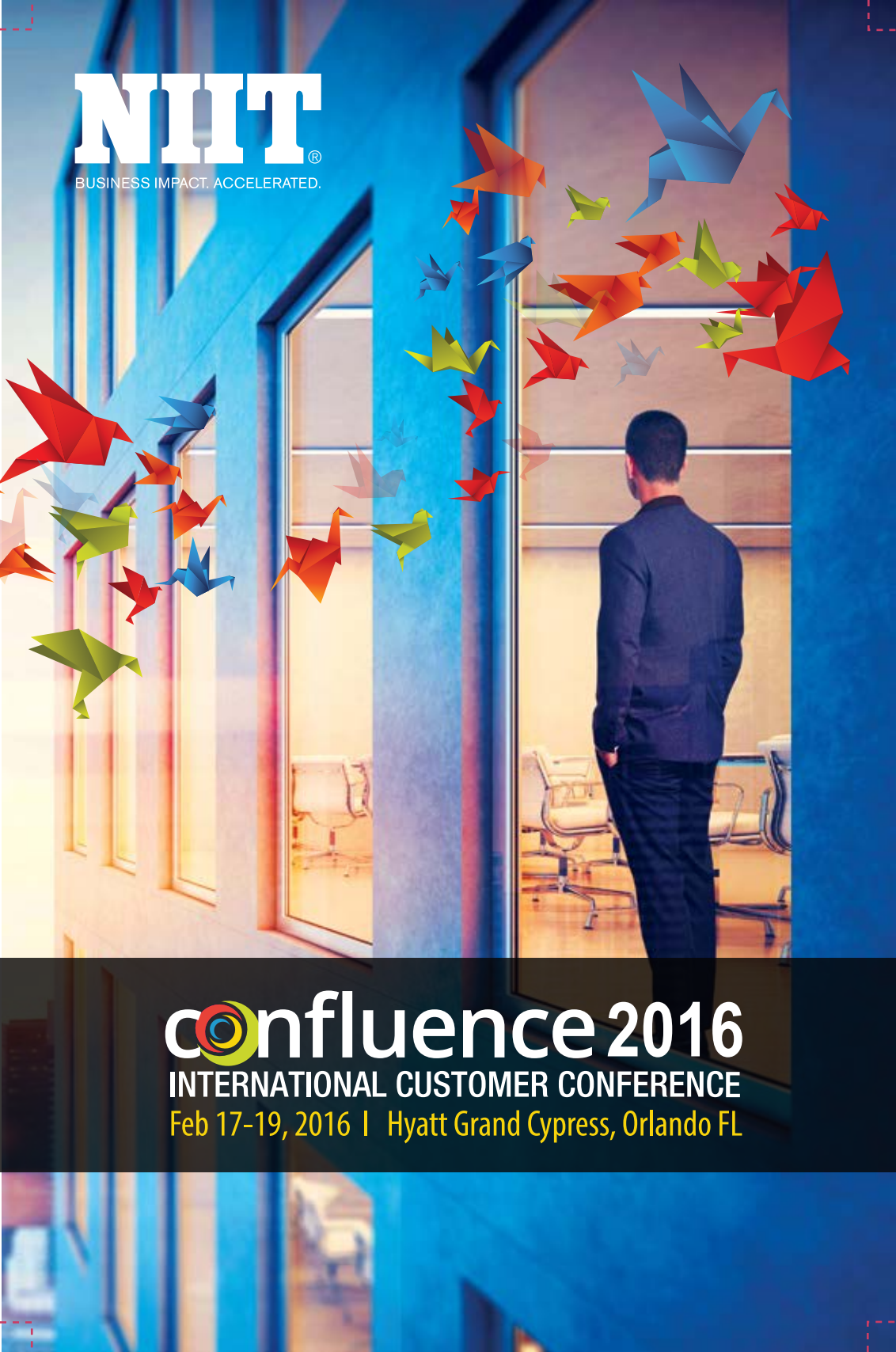


NIIT®

BUSINESS IMPACT. ACCELERATED.



confluence 2016

INTERNATIONAL CUSTOMER CONFERENCE

Feb 17-19, 2016 | Hyatt Grand Cypress, Orlando FL

Welcome to **Orlando**

Welcome to Confluence 2016, NIIT's annual customer conference at the beautiful Hyatt Regency Grand Cypress.

Our theme this year continues with the next steps in transformation – **Learning Transformation. Perspectives. Progress. Results.** Our speakers and thought leaders will share their journeys of transformation in the insightful sessions we have planned for you.

We hope you will all have something to take away at the end of these three days. Have a fabulous conference. It is our honor to host you.



**GET THE
CONFLUENCE APP**



Keynote Speaker

Josh Bersin

Principal,
Bersin by Deloitte,
Deloitte Consulting LLP

Josh Bersin founded Bersin in 2001 to provide research and advisory services focused on corporate learning. He is responsible for Bersin by Deloitte's long term strategy and market eminence.

Josh is a frequent speaker at industry events and has been quoted on talent management topics in key media, including Harvard Business Review, The Wall Street Journal, Bloomberg, on BBC Radio, CBS Radio and National Public Radio. He is a popular blogger for Forbes.com and has been a columnist since 2007 for Chief Learning Officer magazine.

Josh spent 25 years in product development, product management, marketing and sales of e-learning and other enterprise technologies at companies including **DigitalThink** (now Convergys), **Arista Knowledge Systems**, **Sybase**, and **IBM**.

Josh's education includes a B.S. in Engineering from Cornell University, an M.S. in Engineering from Stanford University, and an MBA from the Haas School of Business at the University of California, Berkeley.



Keynote Speaker

Narayan Pant

Professor of Management Practice, The Raoul De Vitry D'avaucourt, Chaired Professor Of Leadership Development INSEAD, Singapore

Prof Narayan Pant is Professor of Management Practice in Strategy at INSEAD. He is currently the Academic Director of INSEAD's Advanced Management Program, and has been Dean of Executive Education at INSEAD. Today, Narayan spends much of his time working with senior leaders to improve leadership judgment. In his view, leadership marks itself at the fulcrum of decision – when leaders make choices. He has redesigned, repositioned and delivered INSEAD's flagship senior management program – The Advanced Management Program – around the theme of improving leadership judgment. He works mostly with executives, though he has worked with undergraduates, MBAs and Ph.D. students over his career. Narayan helps companies formulate and implement strategy. He has worked with companies in Asia, Europe and the Americas; on projects with boards of companies, senior management teams, and high potentials. Many of his projects in strategy execution involve bringing about valuable organizational transformations through addressing skills and behaviors in key target groups of managers. Narayan began his academic career, writing and teaching in Strategy. He taught strategy and policy at New York University's Stern School, and the business faculties of the University of Alberta (Canada) and the National University of Singapore.



Keynote Speaker

Jay Whitehead

Chief Executive Officer
MobiHR

Over Jay Whitehead's 34-year career, he has founded and led 3 different types of companies: workforce technology-based services, B2B media and social e-commerce. Jay founded HRO Today and HRO Europe Magazines (acquired by SharedXpertise Media) and the HRO World Conferences (acquired by LRP Publications), media vehicles famous for helping accelerate the global HR outsourcing trend. Jay has raised \$150+ million in investment capital for his companies and achieved 5 liquidity events. Jay started his career as a TV reporter and news writer at KTTV in Los Angeles, and has continued as a TV and media personality and trainer for corporate executives, technology experts, political candidates and non-profit leaders. Currently Jay is Founder and CEO of mobiHR.com, a workforce mobile payroll, benefits and HR service for American small and mid-sized business backed by New York investor Gotham. He also serves as Chairman of the Board of Visitors for the College of Science and Liberal Arts at New Jersey Institute of Technology in Newark, NJ.



Keynote Speaker

Chris Pirie

General Manager,
Sales & Marketing Readiness,
Microsoft

Christopher Pirie has worked in the software industry for Oracle and Microsoft with a focus on running workplace Learning, computer based education, assessment, and e-Learning business units. Chris is currently the General Manager for Global Field Readiness and Learning at Microsoft.

He served on the board and was 2012 chair of workplace learning association – ATD, and currently serves on the board of LINGOs an organization that serves the International NGO community with professional training services and helps build local capacity in support of philanthropic programs and disaster relief.

He is obsessed with the magic of software to transform Modern Workplace Learning and the power of learning and teaching to drive business and social impact.



Keynote Speaker

Dr. Sebastian Bailey

Co-founder and President,
Mind Gym

Dr. Sebastian Bailey is a thought-leader, best-selling author and Co-Founder and President of the U.S. branch of Mind Gym.

Sebastian and his team act as behavior change agents by empowering professionals to think differently about their work. Whether a company is redefining strategy, dealing with the aftermath of downsizing, improving their customer service efforts or refreshing employee engagement practices, Mind Gym's dynamic methodologies – which include a pioneering “bite size learning” approach – deliver a new and improved performance culture.

Sebastian is the co-author of numerous articles and books, including Mind Gym: Achieve More by Thinking Differently and Mind Gym: Wake your Mind Up, an international bestseller that has been translated into twenty-six languages. He writes an online column for Forbes at: <http://blogs.forbes.com/sebastianbailey>.

Sebastian holds a Bachelor of Science degree in Psychology with Cognitive Science from the University College of London and a PhD from the University of Bristol.



Carrie Beckstrom
Vice President
Learning and Performance
Automatic Data Processing



Jim Box
Sr. Manager
Technical Support
Learning@Cisco
Cisco



Tim Bray
Global Head of Human
Resources Operations,
Training and Asia Pacific
Quintiles



Devenderjit Chadha
Senior Vice President
Learning Delivery
NIIT



Dr. Gregg Collins Ph.D.
SVP, Design
NIIT



Brandon Dickens
Creative Director
NIIT



Dia Dissmore
SVP & Implementation &
Outsourcing Learning
Manager
Bank of America



Stefan Haenisch
Senior Vice President,
Knowledge Transfer &
Education
SAP SE



Neil Hanley
Head of Learning and
Competence Development
Global Shared Services
Statoil ASA



Judy Hauserman
VP, CIBC Learning,
Development and Employee
Experience
CIBC



Nick Howe
VP Learning and Collaboration
Hitachi Data Systems



Sheila Jagannathan
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World Bank Group



Curtis Jones
SVP
Learning & Leadership
Development
Bank of America



Michael Killingsworth
VP Learning O&E
Shell Unconventional
Resources
Shell



John Kusi-Mensah
Director
Partner Learning Solutions
MetLife



Sapnesh Lalla
President, Corporate
Learning Group
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Sailesh Lalla
SVP, Business Development
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Scott A. Miller
Senior Vice President,
Learning & Leadership
Development
Bank of America



Ron Mukherjee
VP, Learning Content
NIIT



Rahul Patwardhan
Chief Executive Officer
NIIT



John Rowley
Regional VP,
Business Development
NIIT



Karen Schukle
Sr. Director, Learning
Solutions Development
Automatic Data Processing



Pooja Singh Mehta
Regional VP, Advisory and
Consulting Services
NIIT



TK Srirang
Head, Human Resources
ICICI Bank



Dylan Stokes
Vice President, Learning and
Development
TD Bank



Anand Sudarshan
Founder & Director,
Sylvant Advisors Private
Limited
Member of the Board, NIIT



Vijay K. Thadani
Managing Director &
Vice Chairman – NIIT Limited
& Co-Founder – NIIT University



Edward Trolley
Senior VP Consulting and
Advisory Services
NIIT

WEDNESDAY, FEBRUARY 17, 2016

- 5:00 PM TO 6:00 PM [Registration](#)
- 5:30 PM TO 5:45 PM [Welcome Note and Introductions](#)
- 5:45 PM TO 6:15 PM [Sapnesh Lalla](#) | President, Corporate Learning Group, NIIT
[Journey to the Next Frontier: Transforming NIIT – Transforming Learning](#)
- 6:15 PM TO 7:00 PM [Rahul Keshav Patwardhan](#) | Chief Executive Officer, NIIT
Keynote [The Truth about Developing Leaders: What goes wrong and what can we do about it?](#)
[Narayan Pant](#) | Professor of Management Practice, Raoul de Vitry d'Avaucourt
Chaired Professor of Leadership Development, INSEAD
- 7:00 PM TO 7:30 PM [The Ten Most Wanted](#)
[Gregg Collins, PhD.](#) | Senior VP Design, NIIT
[Brandon Dickens](#) | Creative Director, NIIT
- 7:30 PM TO 10:30 PM [Aloha Night](#)

THURSDAY, FEBRUARY 18, 2016

- 7:00 AM TO 8:00 AM [Continental Breakfast](#)
- 8:00 AM TO 5:00 PM [Registration](#)
- 8:00 AM TO 8:45 AM **Confluence Keynote** [Corporate Learning in 2016: Ten Trends Driving the Future](#)
[Josh Bersin](#) | Principal, Bersin by Deloitte, Deloitte Consulting LLP
- 8:45 AM TO 9:30 AM **Keynote** [The End of the Training Department!](#)
[Chris Pirie](#) | General Manager of Sales, Marketing & Services Group Readiness, Microsoft
- 9:30 AM TO 10:15 AM [Simplify & Improve: Transforming the Global Learning Organization Operating Model at Bank of America](#)
[Scott Miller](#) | Senior Vice President, Learning & Leadership Development, Bank of America
[Curtis Jones](#) | SVP, Learning & Leadership Development, Bank of America
[Dia Dissmore](#) | SVP & Implementation & Outsourcing Learning Manager, Bank of America
- 10:15 AM TO 10:45 AM [Refreshment and Networking Break](#)
- 10:45 AM TO 11:30 AM [Checking Our Fences: Transforming the Learning Function to Increase Our Probability of Success](#)
[Tim Bray](#) | Vice-President, Global Human Resources Head of Global HR Operations, Training and Asia Pacific, Quintiles
- 11:30 AM TO 12:00 PM [Reimagining Learning at ADP](#)
[Carrie Beckstrom](#) | VP of Learning and Performance, Automatic Data Processing
[Karen Schukle](#) | Sr. Director, Learning Solutions Development, Automatic Data Processing
- 12:00 PM TO 12:30 PM [Building a dynamic learning experience for the 21st century](#)
[Nick Howe](#) | VP Learning and Collaboration, Hitachi Data Systems
- 12:30 PM TO 1:30 PM [Lunch](#)
- 1:30 PM TO 2:15 PM **Keynote** [The Bite-Sized Revolution](#)
[Dr. Sebastian Bailey](#) | Co-founder and President, Mind Gym
- 2:15 PM TO 3:00 PM [Panel Discussion: Global Learning and Development – 2016 and Beyond](#)
[Sheila Jagannathan](#) | Manager, Open Learning Campus, World Bank Group
[Judy Hauserman](#) | Vice-President - Learning, Development & Employee Experience, CIBC
[TK Srirang](#) | Head, Human Resources, ICICI Bank

CONFLUENCE 2016

AGENDA FOR CONFLUENCE

3:00 PM TO 3:45 PM	Getting to Know Each Other: Refreshment and Networking Break
3:45 PM TO 4:15 PM	Driving Business Results through Integrating Learning & Performance Support Solutions John Kusi-Mensah Director, Partner Learning Solutions, MetLife
4:15 PM TO 4:45 PM	Closing Keynote Experiences in Learning Vijay K. Thadani Managing Director & Vice Chairman, NIIT Limited Co-Founder, NIIT University
4:45 PM TO 5:00 PM	Skilling and Engaging the Emergent Workforce Anand Sudarshan Founder & Director, Sylvant Advisors Private Limited Member of the Board, NIIT
5:00 PM TO 5:05 PM	Closing Comments Sapnesh Lalla President, Corporate Learning Group, NIIT
6:30 PM TO 10:30 PM	Night at Universal Studios

FRIDAY, FEBRUARY 20, 2016

7:00 AM TO 8:00 AM	Continental Breakfast
8:00 AM TO 9:30 AM	NIIT Solution Showcase Sailesh Lalla SVP, Business Development, NIIT Showcase 1: Portfolio Transformation Edward Trolley Senior VP, Advisory and Consulting Services, NIIT Pooja Singh Mehta Regional VP, Advisory and Consulting Services, NIIT Showcase 2: EASE: Evaluate, Analyze, Simplify, Engage John Rowley Regional Vice President, Business Development, NIIT Showcase 3: Sourcing Exchange Devenderjit Chadha Senior VP, Learning Delivery, NIIT
9:30 AM TO 10:15 AM	Learning Transformation in the Digital Age Stefan Haenisch Senior Vice President, Knowledge Transfer & Education, SAP SE
10:15 TO 11:00 AM	Refreshment and Networking Break, Checkout
11:00 AM TO 11:45 AM	Keynote Surviving 5 Nightmares of the Suddenly Mobile Employer Jay Whitehead Founder & CEO, mobilHR.com
11:45 AM TO 12:30 PM	The Future of Learning Michael Killingsworth VP Learning O&E, Shell Unconventional Resources, Shell
12:30 PM TO 1:30 PM	Lunch
1:30 PM TO 1:45 PM	Changing Mandatory Training at TD Dylan Stokes Vice President, Learning and Development, TD Bank
1:45 PM TO 2:15 PM	The Future of Learning: How Technology is Changing the Face of Education Jim Box Sr. Manager, Technical Support, Learning@Cisco, Cisco Systems
2:15 PM TO 2:45 PM	Strengthening the Business Impact of Learning Neil Hanley Head of Learning & Competence Development, Global Shared Services, Statoil ASA
2:45 PM TO 3:30 PM	Transforming Design Sensibilities at NIIT - Vector: A quest for new sensibilities Ron Mukherjee Vice President, Corporate Learning Group, NIIT
3:30 PM TO 3:45 PM	Closing Comments and To Go Refreshments Sapnesh Lalla President, Corporate Learning Group, NIIT
4:45 PM ONWARDS	Bus Transfer to Airport

Aloha Night

Join us at the poolside for a Hawaiian Luau. Sway to the beats of Hawaiian drummers and dancers as you enjoy our tropical menu.

VENUE

Poolside at the Hyatt Regency Grand Cypress

TIME & DIRECTIONS

Feb 17, 2016 | 7:30 PM
Join us at the Poolside.

DRESS CODE

Casual



Night at Universal Studios

Thrilling Rides, spectacular fireworks, and fabulous food by the lake – join us for a night of adventure with a private pass at Universal Studios, Orlando.

VENUE

6000 Universal Blvd,
Orlando, FL 32819

TIME & DIRECTIONS

Feb 18, 2016 | 6:30 PM
Meet us at 6:30 PM at Portico, the convention lobby to board the bus to Universal Studios.

DRESS CODE

Smart Casual, comfortable shoes



The Hyatt Regency **Grand Cypress**

Enjoy your complimentary stay at the Hyatt Regency Grand Cypress, a magnificent, self-contained 1,500-acre paradise in the Lake Buena Vista area.

Your stay at Hyatt Regency Grand Cypress is complimentary (except incidentals) with free Wi-Fi and access to the fitness, golf and other recreational facilities from Wednesday night, February 17 through Thursday night, February 18. We have made provisions for everyone to check out on Friday morning during the morning break.

Check in time is 4 PM and checkout time is 11 AM.



